



TELUS Spark Membership Terms & Conditions

Children

Children under 13 must be accompanied by an adult.

Valid Dates

Memberships are valid for one year from date of purchase. Memberships purchased in advance of TELUS Spark opening will be valid for one year from opening day, October 29, 2011.

Family/Joint/Household Memberships

Family/Joint/Household Memberships will be processed in the same Membership category i.e. all GREEN, all GOLD or all CHARTER.

Charter Memberships

Activity will be scheduled for Spring 2012. If registration exceeds maximum, another event will be offered in Fall 2012. Charter Members will be notified about the program date(s). Program must be pre-registered thirty days prior to event date. If Charter Members do not register for the annual scheduled activity, the annual activity is waived. Annual activity cannot be carried over into the next calendar year if unable to attend. Program includes participation up to family of four and must include one adult supervisor.

Membership Cards

Each member within the family/joint Membership will be issued with their own card and this must be produced and scanned upon each visit.

Members will be required to have their photo taken.

Any photo card issued with your Membership is for use by the named holder only, and is not transferable under any circumstances. Any misuse of the Membership card will result in it being confiscated with no refund. The card cannot be given away, sold or transferred. Membership card photocopies are not valid.

TELUS Spark reserves the right to request identification when presented with a Membership card.

If you do not have your card with you on the day of admission you will be required to provide valid proof of identification for member admission. Additional member privileges will not apply without a valid Membership card.

Membership cards cannot be used toward fees for School Programs or Home School Days.

There will be a fee of \$5 to replace Membership cards should you require one.

Membership cards are not valid after their expiry date and remain the property of TELUS Spark at all times.

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TELUS Spark Membership Terms & Conditions, cont'd

Special Events and Travelling Exhibitions

A Membership may not be valid for entry to certain special events or ticketed exhibitions and this will be advertised as such. There will be an additional fee payable for member entry to such events and exhibitions.

General

Memberships are non-transferable and non-refundable.

TELUS Spark reserves the right to change Membership benefits and prices at any time and without prior notice.

We reserve the right to refuse entry and/or cancel the Membership without refund. In particular if the card holder, or anyone accessing our facilities by virtue of a Membership, behaves in a threatening or abusive way to our staff, contractors or the TELUS Spark collection, or breaches the terms and conditions relating to access to our facilities.

TELUS Spark reserves the right to close or remove some exhibits or areas within the centre partly, entirely or at certain times of the year for various reasons including, but not limited to special events and maintenance.

Parking

Parking is available on a first-come, first-served basis and availability is not guaranteed. Complimentary parking does not apply to Child Membership.

Privacy

TELUS Spark will not rent, sell or trade your personal information to anyone.

December 16, 2011

Thank You for Joining TELUS Spark!